

Managed Endpoint Protection as a Service powered by CYLANCE

Providing essential security capabilities to organizations as a flexible subscription model

The RAVENii Managed Endpoint Protection as a Service offering powered by CylancePROTECT helps organizations defend against increasingly complex cyber attacks by providing full endpoint infrastructure, monitoring and management services.

The service ensures that the endpoints of security; the client devices, are protected against advanced threats, keeping your network running and corporate assets safe. With RAVENii "Security as a Service" solutions, you can protect your intellectual property, customer data, and reputation. You can also devote more IT resources to your core business. Companies face attacks daily from competitors, criminals, and nation-state entities who exploit all possible vulnerabilities to compromise networks and access sensitive data. The real-time measurement and monitoring of vulnerabilities and the threats is essential to stopping these complex attacks. When combined with the ground breaking machine-learning Cylance anti-virus the security of organizations endpoints is dramatically increased.

RAVENii's unique service model provides comprehensive protection for your company using a subscription model that blends our expertise and platform capabilities with your organization's strengths, lowering operational costs.

Managed Endpoint Protection as a Service includes:

- CylancePROTECT Anti-virus Protection
- Internet Filtering & Reporting
- Encrypted Browsing
- Daily Inventory of Hardware and software
- Daily vulnerability assessments
- Security/Application/ System and custom Log file monitoring
- Device Health Monitoring
- Remote Assistance by RAVENii for support activities
- Device lockdown, alarming and wiping
- Device Tracking and Reclamation
- Microsoft OS patching
- 3rd Party Application patching
- 24x7 Hacker monitoring
- Daily backup of folders or entire systems
- Remote Assistance
- Regular executive indicator and reporting debriefs
- Access to RAVENii's Security Incident Response and Management Team

Benefits



Enhance your program by building to suit instead of overlapping investments or employees



Increase visibility into security effectiveness and costs with powerful metrics



Deploy effective solutions in days



Lower operational costs by using RAVENii experts only when you need them



Eliminate administrative maintenance and upgrade activities



Reduce license and maintenance costs



To find out more about the complete line-up of RAVENii™ "Security as a Service" solutions please contact us.

844-317-0944
Inquiries@RAVENii.com
www.ravenii.com



Managed Endpoint Protection as a Service powered by **CYLANCE**

Providing essential security capabilities to organizations as a flexible subscription model

Comprehensive, Subscription-based Services

You can define the areas where you want support and retain as much control over your security as your business requires. Overall, RAVENii "Security as a Service" solutions give you access to a comprehensive, proactive approach to managing, monitoring, and protecting your business. A dynamic subscription model and unique three tier system, blends RAVENii security engineers using industry-leading tools and processes with organization's staff and processes. Our approach promotes the use of a wide variety of security technology platforms to ensure solutions work in your environment and protect your network 24x7x365 against emerging threats.

Levels of Service:

TIER 1

Security Infrastructure as a Service (SlaaS) includes a turnkey system (all licenses included) with CylancePROTECT, maintenance and upkeep of the platform for all subscribed devices. RAVENii provides a Service Desk for customers to manage devices, alerts, workflows and incidents. Business hours support is included.

TIER 2

Cyber Security as a Service (CSaaS) builds upon Tier 1 by managing the day-to-day operation of the Platform using the Service Desk. Customers have access to the Service Desk to create requests and monitor all management activities;

- 9-5 M-F Unlimited Remote Support
- CylancePROTECT is proactively managed, removing malware
- Patches are reviewed and managed
- Event logs and hacker attacks are alerted upon, incidents are created for customers to manage
- Device reclamation activities are fully supported during critical incidents

TIER 3

Incident Management as a Service (IMaaS) builds upon Tier 2 by including incident management and triage activities for critical security incidents. The standard service includes full integration into the RAVENii 7-stage security incident response process to serve as an incident operations and reporting process. The RAVENii Security Operations Center:

- Monitors all subscribed systems for security risks
- After triage, bill rate is 50% normal bill rate for related root cause, cleanup, control review and staff augmentation activities

All three Tiers provide you with the broad and deep expertise of RAVENii, allowing you to request services as you need them.

Technical Features

CylancePROTECT
signature-less anti-virus

NO signatures, No heuristics,
NO behavioral analysis

Anytime/Anywhere management
of endpoints

Security/System/Application &
Custom Log file monitoring

Hacker Monitoring and Alerting

Internet Filtering & Reporting

Daily Vulnerability Assessments

Daily inventory of software & hardware

Patching and fixes of Microsoft and MacOS

Patching and fixes of 3rd Party software

Device Health Monitoring

Anytime/Anywhere Remote Assistance

Remote login and support

File and Folder backups Anywhere/Anytime

Full system backups Anywhere/Anytime

Device Reclamation /Geo tracking

Device Lock down & alarming

Device Wiping and bricking

Integration to ITIL-based Service Desk

Integration with RAVENii's 7-stage security
incident response process

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