

Incident Response Service



Providing essential security capabilities to organizations

The RAVENii Incident Response Service offering helps organizations defend against increasingly complex cyber attacks by providing complete security incident management capabilities; from triage to lessons learned.

The service ensures that the IT infrastructure, systems and applications that are targeted by advanced threats are guarded, keeping your network running and corporate assets safe. With RAVENii "Security as a Service" solutions, you can protect your intellectual property, customer data, and reputation. You can also devote more IT resources to your core business.

Companies face daily attacks from competitors, criminals, and nation-state entities who exploit all possible vulnerabilities to compromise networks and access sensitive data. Ensuring security technology investments are working effectively and monitored 24x7 is essential to stopping these complex attacks.

RAVENii's unique service model provides comprehensive protection for your company using a subscription model that blends our expertise and platform capabilities with your organization's strengths, lowering operational costs.

Incident Response Service includes:

- Turnkey incident response triage kit
- Computer Security Incident Response Team (CSIRT) formalization
- Detailed incident response process
- Integration with RAVENii's 7-stage security incident response process as needed
- Management guidance during critical incidents
- Critical incident triage work
- Critical incident root cause analysis
- Remote Assistance
- Threat debriefing

Technical Features

Incident Management

- Incident response leadership and planning
- Communication plan development and delivery
- Incident debrief

Incident Response

- Integration with RAVENii's 7-stage security incident response process as needed
- Management guidance during critical incidents
- Critical incident triage work
- Critical incident root cause analysis
- Lessons learned work
- Cleanup work
- Remote assistance
- Onsite assistance

Incident Triage

- Anytime/Anywhere response
- Device reclamation
- Regulatory guidance
- Integration with RAVENii's 7-stage security incident response process
- Access to CSIRT expertise on-demand

To find out more about the complete line-up of RAVENii™ "Security as a Service" solutions please contact us.

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