

The RAVENii Managed Firewall Service offering helps organizations defend against increasingly complex cyber attacks; providing full firewall infrastructure monitoring and management services.

The service ensures that the mainstay of security, the firewall, remains effective against threats, keeping your network running and corporate assets safe. With RAVENii "Security as a Service" solutions, you can protect your intellectual property, customer data, and reputation. You can also devote more IT resources to your core business.

Companies face daily attacks from competitors, criminals, and nation-state entities who exploit all possible vulnerabilities to compromise networks and access sensitive data. Ensuring firewall investments are working effectively and monitored 24x7 is essential to stopping these complex attacks.

RAVENii's unique service model provides comprehensive protection for your company using a subscription model that blends our expertise and platform capabilities with your organization's strengths, lowering operational costs.

Managed Firewall Service includes:

- Manage firewalls for perimeters or internal environments
- · Existing firewall standardization and tuning
- Real-time 24x7x365 security monitoring for threats
- Maintenance and upgrades
- Configuration changes
- · Log collection and analysis
- Log archival
- Access to RAVENii's Security Incident Response and Management Team

Benefits



Enhance your program by building to suit instead of overlapping investments or employees



Increase visibility into security effectiveness and costs with powerful metrics



Deploy effective solutions in days



Lower operational costs by using RAVENii experts only when you need them



Eliminate administrative maintenance and upgrade activities



Reduce license and maintenance costs





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Comprehensive, Subscription-based Services

You can define the areas where you want support and retain as much control over your security as your business requires. Overall, RAVENii "Security as a Service" solutions give you access to a comprehensive, proactive approach to managing, monitoring, and protecting your business. A dynamic subscription model and unique three tier system, blends RAVENii security engineers using industry-leading tools and processes with organization's staff and processes.xs Our approach promotes the use of a wide variety of firewall platforms to ensure solutions work in your environment and protect your network 24x7x365 against emerging threats.

Levels of Service:

Security Infrastructure as a Service (SlaaS) manages customer's firewall platform for organization's in-house staff to operate without the distractions of platform maintenance, upgrades and licensing overhead. It includes all maintenance, licenses and subscriptions.

Cyber Security as a Service (CSaaS) builds upon Tier 1 by providing notification of threat events to your staff, administration and configurations changes, monthly debriefs on threats and access to incident management services from our global security operations centers.

Incident Management as a Service (IMaaS) builds upon Tier 2 by performing day-to-day security monitoring, management activities to remediate incidents and root cause analysis to resolve critical security incidents. The standard service includes full integration into the RAVENii 7-stage security incident response process to serve as a incident operations and reporting process.

All three Tiers provide you with the broad and deep expertise of RAVENii, allowing you to request services as you need them.

Technical Features

Firewall Management

Multiple firewall vendors and platforms supported

Maintenance and upgrades

Changes and administration activities

Regular performance tuning

Regular reporting

Compliance framework reporting

Incident Management

Integration with 7-stage incident response process

Access to incident response expertise on-demand

ITIL based service desk

Consulting services

Access to security and infrastructure expertise as needed at a locked in discounted rate



